

**Professional Resume  
Of  
Rob Scrimger**

## **Career Objective**

My goal is to continue working with technology to resolve issues related to the technology, its implementation and the processes surrounding the technology. I want to continue to work with many different technologies and to share my understanding of this technology with my peers.

## **Professional Experience**

- 25 years as an information technology professional with extensive experience in:
  - Network administration (WAN & LAN);
  - Database administration and development on SQL Server;
  - Provision of technical & client support services;
  - Messaging infrastructure design and administration;
  - Web site development & management (ASP & SQL);
  - Supervision of technical support and training professionals.
- 15 years as a professional trainer with experience in course development and delivery for application and technical courses.
- 9 years experience in managing an independent information technology consulting firm specializing in technical writing and web site development.

## **Personal Attributes**

- Excellent troubleshooting and problem solving skills.
- Excellent teaching and coaching skills.
- Strong project management skills.
- Strong inter-personal relations skills.
- Highly skilled communicator and writer.

## **Professional Certifications**

- Microsoft Certified Professional
- Microsoft Certified Professional + Internet
- Microsoft Certified Professional + Site Building
- Microsoft Certified Desktop Support Technician
- Microsoft Certified System Administrator
- Microsoft Certified System Engineer
- Microsoft Certified System Engineer + Internet
- Microsoft Certified System Engineer: Security
- Microsoft Certified Database Administrator
- A+ Certified Service Technician
- Network+ Certified
- CTT+ Certified
- Security+ Certified
- Project+ Certified
- Cisco Certified Network Associate
- Certified Internet Webmaster, Associate, Certified Instructor
- Word Perfect Certified Resource

## Employment History

### **ScrimTech Consulting**

#### **Sole Proprietor**

June 1997 – Present

##### Responsibilities

- Delivery of standard and custom technical courses for various clients
- Provision of “on demand” network and database consulting
- On going monitoring and management of servers for 10Count Consulting Inc
- Project management for development projects
- Authoring of material for books on technical subjects
- Performance of peer reviews on technical books
- Creation of custom course outlines, reference materials, exercises and instructional materials
- Freelance development of web based applications

##### Accomplishments

- Developed e-commerce site for client
- Developed various contact forms for clients
- Developed shopping basket for client
- Developed various web sites
- Developed content for various published texts (see list below)
- Stepped in to refocus/recover a project developing backup software
- Consulted on various troubleshooting projects from Exchange connectivity to repairing an intranet site

### **Learnix**

#### **Microsoft Stream Leader**

June 1997 – June 1999

##### Responsibilities

- Supervision of instructional staff delivering Microsoft courses
- Delivery of standard and custom technical courses for various clients
- Creation of custom course outlines, reference materials, exercises and instructional materials
- Support to the sales and marketing roles

### **Polar Bear Software Corporation**

#### **IT Coordinator – National Capital Region**

January 1993 – June 1997

##### Responsibilities

- Supervision of instructional staff
- Delivery of standard and custom technical courses for various clients
- Creation of custom course outlines, reference materials, exercises and instructional materials
- Management of administration/sales systems and networks
- Management of classroom systems and networks
- Responsible for technical and non-technical classroom setup on a daily basis
- Provision of consulting services to Polar Bear clients
- Support to the sales and marketing roles

#### Projects

- Developed automated classroom configuration and computer setup system
- Participated in project to create first web site
- Implemented first Internet servers including mail, web and DNS
- Participated in project to replace Mac systems with PC's
- Participated in several projects to create custom courseware
- Managed project to install a training network at client sites
- Managed project to emulate OS/2 network
- Participated in national team to develop setup standards and IT infrastructure

#### **Bradson Educational Systems and Training Specialist**

October 1990 – November 1992

##### Responsibilities

- Supervision of instructional staff
- Delivery of standard and custom technical courses for various clients
- Creation of custom course outlines, reference materials, exercises and instructional materials
- Management of administration/sales systems and networks
- Management of classroom systems and networks
- Responsible for technical and non-technical classroom setup on a daily basis
- Provision of consulting services to internal and external clients
- Support to the sales and marketing roles

##### Projects

- Developed classroom setup procedures
- Developed fax system for marketing efforts
- Prepared RFP responses for training and consulting services
- Participated in marketing documentation
- Installed classroom networks and servers

#### **Software Surgeons Consultant**

July 1990 – October 1990

##### Responsibilities

- Provisioning of software support to clients
- Provisioning of hardware support to clients
- On a project basis product research and testing for clients

#### **Ricoh Canada Corporation Information Systems Administrator**

August 1987 – June 1990

##### Responsibilities

- Budgeting and management of IT operations across Canada
- Operations of HP and IBM mainframes
- Management of communications equipment
- Management of PC hardware and software across Canada
- Development of applications using dbase and Basic
- Operations of local and remote printer operations

#### Projects

- Developed comparative analysis tool for marketing
- Developed consumables sales tracking system
- Developed various tools to manage operations
- Participated in project to construct new headquarters
- Participated in project to move operations to new headquarters
- Developed call tracking system with expert system capabilities
- Developed automated fax system (using Ricoh fax card)
- Participated in trade shows

#### **Canada Post Corporation**

##### **Contract Consultant**

January 1987 – May 1987

##### Responsibilities

- Supervision of a configuration centre rolling out systems across Canada
- Development of configuration process
- Building and testing of systems to be delivered
- Bench and field service of PC systems and software in the National Capital Region

##### Projects

- Developed tape based configuration system
- Developed configuration customization system
- Trained staff on configuration process
- Participated in RFP response for multi million dollar international projects

#### **Bell Canada International**

##### **System Administrator**

October 1983 - June 1986

##### Responsibilities

- Operations of a Wang mini computer
- Maintenance of microcomputers
- Application development in dBase and Basic

##### Projects

- Developed dial in process for VS90-III
- Developed error tracking system

#### **Canadian Dental Association**

##### **Summer Employment**

1982 & 1983

##### Responsibilities

- Support of Wang PC's
- Operation of a Wang OIS 140-III
- Application development

##### Projects

- Developed an inventory tracking system

## Published Works

### Lead/Co-author

- The TCP/IP Bible
- MCSE Training Guide (70-217): Installing and Administering a Windows 2000 Directory Services Infrastructure
- MCSE Training Guide - TCP/IP, 2nd Edition
- Networking with Microsoft TCP/IP - Certified Administrators Resource Edition

### Contributing Author

- MCSA All-in-one Windows 2003
- MCSA All-in-one Windows 2000
- Mike Myers' Certification Passport MCSE Windows 2000 Server
- MCSE Training Guide: Windows 2000 Network Infrastructure Design
- Exam Gear - Installing, Configuring, and Administering Microsoft Windows 2000 Professional Exam 70-210
- Exam Gear - Installing, Configuring, and Administering Microsoft Windows 2000 Server Exam 70-215
- Exam Gear - Implementing and Administering a Microsoft Windows 2000 Network Infrastructure Exam 70-216
- Exam Gear - Implementing and Administering a Microsoft Windows 2000 Directory Services Infrastructure Exam 70-217
- MCSE Training Guide - SQL 7.0 Administration
- Exam Gear - Administering Microsoft SQL Server 7.0 Exam 70-028
- MCSE Test Prep - SQL 6.5 Administration
- Teach Yourself IIS 4.0 in 14 Days
- MCSE Training Guide - TCP/IP
- Exam Gear - Internetworking with Microsoft TCP/IP on Microsoft Windows NT 4.0 Exam 70-059
- MCSE Training Guide - Windows NT Server 4 Enterprise

### Technical Editor

- Mike Myers' Certification Passport MCSA
- Test Yourself MCDBA SQL Server 2000 Administration: Exam 70-228
- MCSE SQL Server 2000 Administration for Dummies
- Teach Yourself TCP/IP Network Administration in 21 Days
- The Complete MCSE Kit
- MCSE Test Prep - TCP/IP

### Personal Information

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References available upon request.